

# JAINA FEDERATION MANAGEMENT PLATFORM

*The Smartest Way to Manage Your Jain Community*



## Member Portal

Self-service community access



## Admin Portal

Operational control & governance



## AI Layer

Ask • Search • Generate • Analyze

**Sangathan • Sahyog • Seva**

# One connected operating model

- Centralized digital system for members, families, events, donations, facilities and community communication.
- Member Portal provides self-service access to community information and services.
- Admin Portal manages operations, approvals, content, communications, reporting and configuration.
- Shared data, role-based access, auditability and AI assistance connect the two experiences.



## Sangathan

Organize members, families, mandals, groups and community records.



## Sahyog

Enable donations, volunteering, sponsorships and community services.



## Seva

Support facilities, events, religious activities, assistance and member engagement.

# Platform at a glance



## Member Experience

Authentication · Dashboard · Profile · Family · Directory · Events · Donations · Feed · Notifications · Payments · Resources · Preferences



## Admin Operations

Dashboard · Community · Members · Families · Events · Campaigns · Sponsorship · Content · Communication · Facilities · Reports



## Community Services

Dharmashala · Bhojanshala · Hostel · Ayambil · Panjarapol · Temple · Hospital · Updhyan · Mandal · Matrimony · Veer Sainik



## Operational Tools

Stores · Assets · Stock · Bulk Upload · Label Printing · Advertisements · Gallery · Sadharmik Data · Janmotsav · Feedback



## AI Capabilities

18 defined AI capabilities spanning assistance, search, drafting, translation, recommendations, quality, insights and governance.



## Integrations

WhatsApp · Payment Gateway · Email · SMS/OTP · File & Media Storage · Calendar/Maps · AI Provider

# Member Portal



## Access & Dashboard

Secure login/OTP · Role-aware landing · Upcoming events  
· Active campaigns · Feed · Notifications · Recent transactions.Membership Plans



## Profile & Family

Personal details · Family links · Profile photo · Privacy preferences · Controlled family maintenance



## Community Directory

Search and filters · Permission-based profile fields · Chat, email & phone contact options



## Events

Browse · Register self/family/guests · Event questions · Capacity/waitlist · Cancellation · Calendar link.Tickets



## Donations & Payments

Campaign discovery · Amount rules · Gateway checkout · Verified status · Receipts · Transaction history

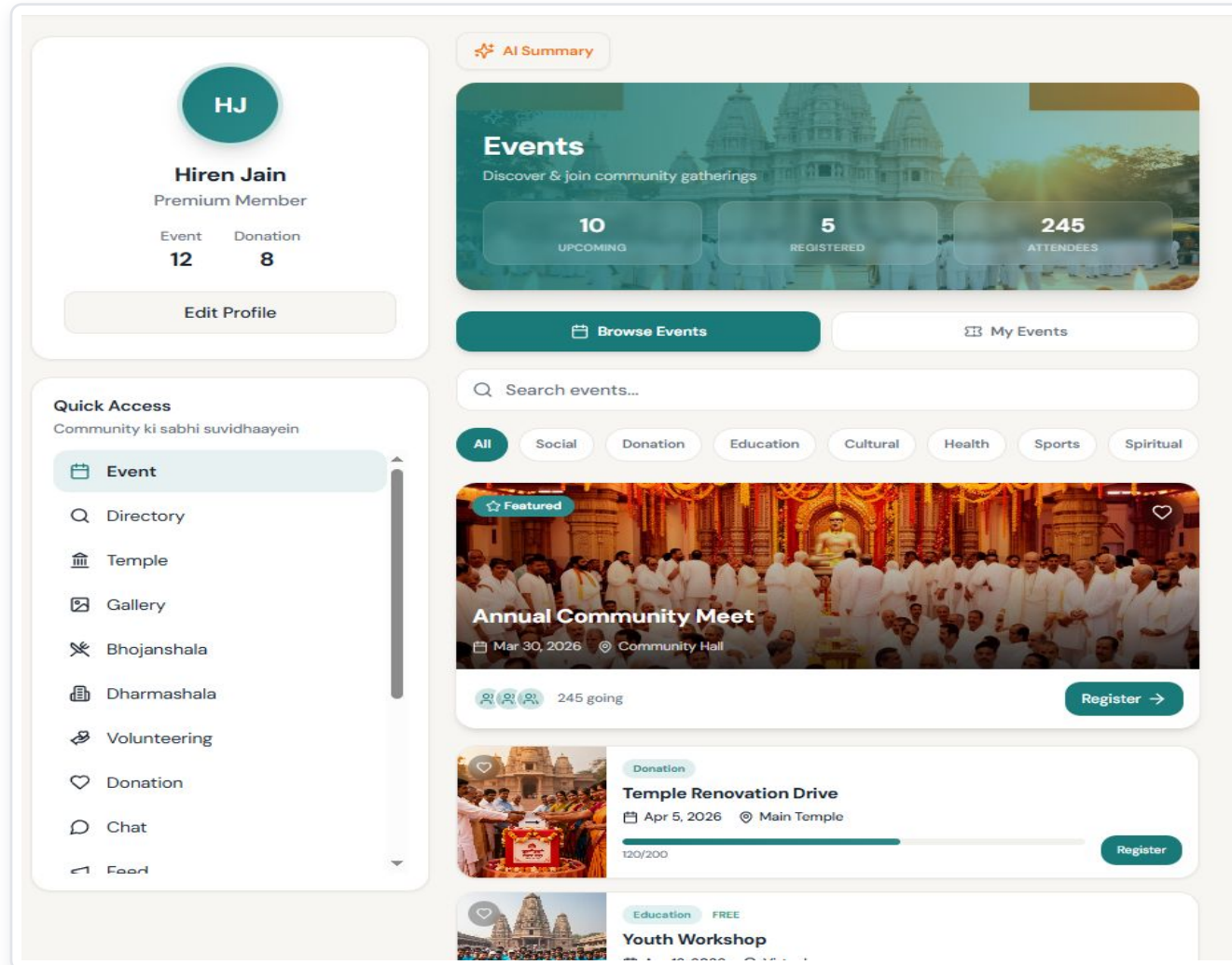


## Feed & Communications

Personalized feed with digest snapshots · Announcements · Notifications · Document center (newsletters, forms) · Chat/support · Language/preferences

**MEMBER VALUE** Common community tasks move online without exposing administrative complexity.

# Inside the Member Experience



- Profile summary with lifetime event and donation activity at a glance.
- Quick Access menu surfaces every module — Events, Directory, Temple, Gallery, Bhojanshala, Dharmashala, Volunteering, Donation, Chat and Feed — in one place.
- AI Summary gives members a fast digest of what is new.
- Personalized event feed with category filters, live registration counts and one-tap register.

# Admin Portal



## Dashboard

Member/status summaries · Events/registrations ·  
Donation summaries · Pending actions · Communication  
activity · Quick actions



## Members & Families

Create/edit/verify · Approvals · Lifecycle · Bulk  
import/export · Duplicate detection · Family relationships  
· Central directory search/filter across communities · Live  
status (Active/Inactive) · Automated dues tracking ·  
Expiring-membership alerts



## Events

Draft/preview/publish · Capacity · Eligibility · Registration  
questions · Waitlist · Attendance ·  
Reminders/updates.Tickets,Donation  
Campaigns,Sponsorship



## Donations & Sponsorship

Campaigns · Suggested/open amounts · Targets ·  
Transactions · Receipts · Sponsors/packages ·  
Reconciliation



## Content & Communication

Feed moderation · Announcements · Audience selection ·  
WhatsApp templates · Delivery states · Retry.Posts



## Reports & Governance

Reports · Exports · Master data · Roles/permissions ·  
Audit logs · Settings

# Community & Specialized Services

1 of 2



## Dharmashala

- Rooms
- Availability
- Booking requests
- Approvals
- Occupancy
- Check-in/out logs
- Availability calendar



## Bhojanshala

- Schedules
- Booking
- Availability
- Meal information



## Hostel

- Facilities
- Rooms
- Allocation
- Bookings



## Ayambil

- Requests
- Schedules
- Availability
- Reservations



## Panjarapol

- Animal care records
- Donations
- Activities



## Temple Directory

- Temple details
- Location
- Facilities
- Contacts
- Virtual darshan viewing

# Community & Specialized Services

2 of 2



## Hospital

- Information
- Services
- Appointments
- Community services



## E-Pathshala

- Programs
- Schedules
- Registrations
- Participants
- Youth curriculum



## Mandal Yadi

- Mandal/member-group lists
- Organizational records



## Matrimony

- Profiles
- Preferences
- Approvals
- Communication



## Veer Sainik

- Service member records
- Activities



## Sadharmik / Janmotsav

- Assistance data
- Birthdays/celebrations
- Wishes

# Events, Volunteering & Sponsorship

- Event lifecycle: draft → preview → publish/schedule → registration → update/cancel → completion/archive.
- Rich event detail pages with high-resolution photos, schedules and full agendas.
- Registration supports capacity, waitlist, eligibility, family/guest rules and event-specific questions
- Tiered ticketing with QR-code check-in, alongside volunteer duty assignment and hour tracking.
- Event sponsorship manages sponsors, packages, sponsor details, payments and contribution tracking.
- Notifications can be targeted to eligible/registered audiences across configured channels.



## Member Journey

Discover → Register → Receive updates  
→ Participate



## Admin Journey

Create → Publish → Operate → Report



## Ticketing & Check-in

Tiered pricing · Capacity limits · QR-code  
check-in



## AI Assist

Event drafting · Recommendations ·  
Participation insights

# Events & Ticketing in Action

← Event Details

📍

Central Park, 830 5th Ave, New York, NY 10065, USA

📅

5th July - 7th July, 2024

160

Seats Available

ABOUT US

New York City is not just a bustling metropolis; it's also home to a vibrant community of innovators, civic leaders, and changemakers dedicated to building a better future for all.

Interested

Location

Maps

EVENT INFORMATION

Agenda

Donation

Sponsor

Volunteer

Opening Remarks

📅 20th May, 2024 ⌚ 9:00AM - 11:00AM

• Main Hall • Mayur Shah

Kick off the event with an overview of our mission, key objectives, and the schedule ahead.

Networking Lunch

📅 20th May, 2024 ⌚ 9:00AM - 11:00AM

• Main Hall • Mayur Shah

Connect with fellow innovators, civic leaders, and changemakers over a catered lunch.

Collaborative Lunch Gathering

📅 20th May, 2024 ⌚ 9:00AM - 11:00AM

• Main Hall • Mayur Shah

Join interactive group discussions and share insights on building impactful community solutions.

Buy Ticket

- Full event detail page: dates, venue, seats available and a rich description up front.
- Tabbed Event Information — Agenda, Donation, Sponsor and Volunteer — keeps every audience on one page.
- Session-by-session agenda with times, hosts and locations.
- Buy Ticket call-to-action drives straight into tiered, QR-checked registration.

Jaina Federation Management Platform • Events — Live View

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# Ticket & Check-In Management

Q Search...

kush

**Annual Community Meetup 2026** 222 people

Sep 04, 2029- Sep 30, 2026 • offline

Event Information

Tickets

Volunteers

Agenda & Sessions

Donation

Sponsorship

Communication

QR Check-In

Analytics

\* Enter Category

\* Benefits

\* Price

\* Total Ticket

Enter Category

Benefits

Price

Total Ticket

Save Ticket

Tickets

Family Package

\$1800

Sold: 0/30

Benefits

Entry for 4 Members, Food Coupons, Activity Access

Student Pass

\$200

Sold: 0/100

Benefits

Event Access, Learning Sessions, Refreshments

Premium Pass

\$1500

Sold: 0/50

Benefits

VIP Seating, Special Welcome Kit, Lunch Included

General Entry

\$500

Sold: 0/200

Benefits

Event Access, Networking Opportunity, Refreshments

SR NO

MEMBER NAME

MEMBER PHONE

TICKET CATEGORY

TICKETS BOUGHT

AMOUNT

PAYMENT STATUS

PURCHASE DATE

ACTION

No tickets purchased yet

**WHAT ADMINS SEE** Tiered ticket categories (Family, Student, Premium, General) with pricing, benefits and live sold/capacity tracking, plus a full purchase log with member, payment status and purchase date per ticket.

# Donations, Payments & Chadhava



## Donation Campaigns

- Purpose/media
- Period
- Suggested/open amounts
- Target
- Public progress bar
- Active/closed lifecycle



## Payment Administration

- Stripe gateway — one-time & recurring
- Internal + gateway references
- Success/pending/failed/refunded
- Reconciliation



## Receipts & History

- Instant automated e-receipt on success
- Receipt reference
- Download/print
- Member history
- Campaign reporting



## Online Chadhava

- Online religious offerings
- Categories
- Booking details
- Payments
- Confirmations
- Records



## Sponsorship Management

- Sponsorship activities
- Contributors
- Approval workflow
- Reporting

**FINANCIAL CONTROL** Successful monetary status is based on verified gateway communicatio.

# Campaign Dashboards in Action

Q Search...

 kush



**Annual Community Meetup 2026**

222 people



Sep 04, 2029- Sep 30, 2026 • offline

Event Information

Tickets

Volunteers

Agenda & Sessions

Donation

Sponsorship

Communication

QR Check-In

Analytics

\* Donation Category

Donation Category

\* Donation Title

Donation Title

\* Donation Amount Needed

Donation Amount Needed

Donation Item Quantity

Donation Item Quantity

\* From Date

Select date

\* To Date

Select date

From Time

Select time

To Time

Select time

\* Description

Description

Save Donation

Donations

Student Learning  
Material Donation

Itemdonation

Donated: \$0 of \$75,000

0%

Funded

13

Days Left

Low Response

**WHAT ADMINS SEE** Admins configure amount- or item-based donation drives per event, with a date window and description; the public progress bar, percent funded, days left and a Low-Response flag update automatically as contributions come in. Donation Reciepts generated and sent via Email and whatsapp integration.

# Communication & Engagement



## Feed & Announcements

Create, preview, publish/schedule, pin/feature, moderate and target content.



## Email and In App Notifications

Event, donation, registration, payment, profile and admin/security alerts with read/unread state.



## WhatsApp and SMS (via Twilio)

Approved templates, variable mapping, preview, queueing, provider status and retry.



## Chat & Support

Member conversations, support queries and community discussions.



## Gallery & Media

Images/videos/resources with publish status, categories and access controls · organizational work showcase.



## Advertisements

Promotional banners, content and display settings.

# Operational Administration



## Store Management

- Products
- Categories
- Inventory
- Stock
- Transactions



## Assets & Stock

- Ownership
- Maintenance
- Inward/outward movement
- Reports
- Religious items & library stock



## Bulk Upload

- Spreadsheet template
- Validation preview
- Errors/duplicates
- Explicit confirmation



## Label Printing

Generate and print operational labels for members and other records.



## Feedback

Collect, manage and analyze community feedback.



## Settings

- Masters
- Branding
- Feature options
- Roles/permissions
- Integrations

**AUDITABILITY** High-impact admin actions retain actor, action, record, timestamp and relevant status context.

# AI Layer — 18 Defined Capabilities



## Assist & Search

- AI Assistant
- Natural-Language Smart Search
- Directory Search Assistant
- Data Assistant



## Create & Communicate

- Event Copilot
- Donation Copilot
- Feed/Announcement Copilot
- WhatsApp Copilot
- Translation



## Understand & Recommend

- Summaries
- Event Recommendations
- Donation Recommendations
- Audience Segmentation



## Improve Data & Operations

- Duplicate Detection
- Profile Completeness
- Approval Assistant
- Communication Quality



## Insights & Reporting

- Feedback Theme/Sentiment
- Event Insights
- Donation Insights
- Report Narrative



## Govern & Protect

- Notification Optimization
- Security Monitoring
- Permission-aware retrieval
- Human review

# AI Where It Changes the Workflow

- Search: natural-language queries become safe filters over records the user is already permitted to access.
- Content: factual admin inputs become editable event, campaign, feed and WhatsApp drafts.
- Recommendations: members receive relevant events/campaigns without hiding the full catalog.
- Data quality: likely duplicate/inconsistent member records are flagged for admin confirmation.
- Insights: actual event, donation, feedback and report data becomes concise decision support.
- Quality & approval: AI checks missing information, placeholders, CTAs and message readiness before human approval.



## Human-in-the-Loop

AI output remains editable and reviewable before publishing/sending.



## Permission-Aware

AI cannot reveal records unavailable through normal access controls.



## Safe Fallback

AI failure does not block core platform workflows.

# AI Governance by Design



## Minimum Data

Only data required for the task enters an AI workflow; payment credentials/raw payment instruments are excluded.



## No Fabricated Facts

AI cannot fabricate receipts, payment success, attendance, member records or community facts.



## Explicit Action

AI suggestions never change official records or mass-send sensitive communications without approved action.



## Grounded Answers

Retrieval-based answers use approved knowledge/records and can return a clear 'not found' fallback.



## Configurable

Selected AI features can be disabled globally or by role.



## Provider Controls

Model/provider, retention, region and contractual privacy terms require production approval.

# Integrations



## WhatsApp Business

- Approved templates
- Event reminders & alerts
- Status callbacks
- Delivery failures



## Payment Gateway Integration

- Order/session
- Checkout
- Server-side verification
- Webhooks
- Gateway references



## Email Integration

- Verification
- Jaina Digest newsletter broadcasts
- System-generated invoices
- Announcements



## SMS / OTP (Twilio)

- OTP
- Transactional SMS
- Expiry
- Rate limits
- Retry



## File / Media Storage

- Photos
- Event/campaign media
- Receipts
- Documents
- Access control



## Calendar / Maps

- Calendar links/files
- Event location/map deep links

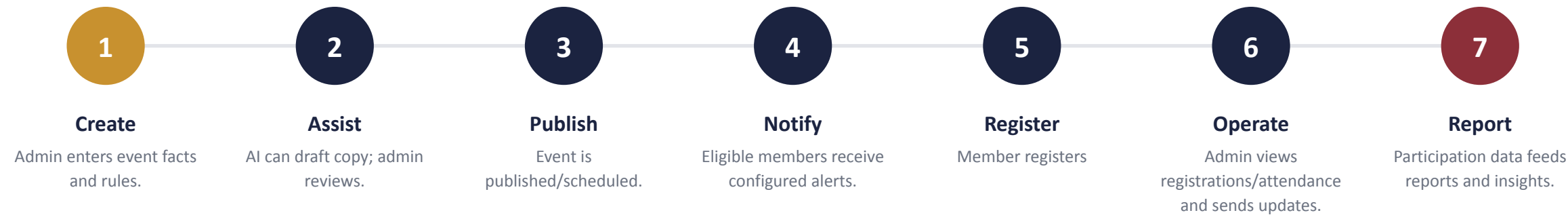


## AI Provider

- Server-side AI integration
- Configurable provider/model
- Privacy controls

**EXTERNAL DEPENDENCY** Provider accounts, approval, pricing and settlement remain outside direct application control.

# End-to-End Workflow: Event



**TRACEABLE RECORD** Event master · registration · communication log · attendance/export · report metrics

# Reporting & Measurable Visibility

1 of 2



## Members

- Status
- Family
- Contact completeness
- Group/location
- Join/created dates



## Member Quality

- Duplicate candidates
- Missing mandatory data
- Correction queue



## Events

- Date/category/status
- Registrations
- Capacity
- Attendance where applicable
- Ticket Receipts



## Donations and Sponsorship

- Campaign amount/count
- Average amount
- Date trend
- Member transactions
- Sponsorships

# Reporting & Measurable Visibility



## Payments & Receipts

- Pending/failed/refunded exceptions
- Gateway references
- Receipt register



## Communications

- Send volume
- Channel/template
- Delivered/failed
- Failure reasons



## Content

- Publication
- Views/reactions/comments where tracked



## Audit & AI

- Privileged actions
- Sensitive changes
- Optional aggregate AI usage/failure rate

# Security, Privacy & Reliability

- Role-based authorization enforced at backend/API level.
- Secure authentication, session controls, rate limiting and protected secrets.
- Member directory privacy enforced server-side; exports restricted by role.
- Audit logs capture privileged and high-impact actions without storing passwords, OTPs or secrets.
- Payment/webhook integrity, idempotency, and duplicate protection.
- Graceful third-party failure handling; core platform functions continue if AI is unavailable.
- Responsive UI, accessibility, modern browser compatibility and scalable listing/notification design.
- Backups, recovery process, application/integration logging and maintainable modular architecture.

# Security, Privacy & Reliability



## Access Tiers (RBAC)

- Super Admin (Federation)
- Community Admin (Local Chapters)
- Volunteer
- General Member



## Privacy

- Data minimization
- Purpose-limited access
- Configurable retention



## Reliability

- Retries
- Queues
- Safe failure states
- Payment idempotency



## Scalability

Responsive web app that scales across mobile, tablet and desktop, on an API-first backend ready for native iOS/Android apps as members and transactions grow.

Member + Admin Portal and dynamic website

# Controlled Workflows, Not Just Screens



## Member

Pending → Active → Inactive / Blocked → Archived



## Event

Draft → Scheduled → Published → Registration Closed  
→ Completed / Cancelled → Archived



## Registration

Registered → Waitlisted / Cancelled → Attended /  
No-show



## Campaign

Draft → Scheduled → Active → Closed → Archived



## Payment

Initiated → Pending → Success / Failed / Cancelled →  
Refunded



## Communication

Draft → Scheduled → Queued → Sent / Partially Sent →  
Completed / Failed

**PRINCIPLE** Historical transactions and audit references remain traceable when records are deactivated, closed or archived.

# Implementation Baseline



## Deliverables

Responsive Member Portal · Responsive Admin Portal · Backend/API & Database · AI Feature Layer · Third-party integrations · Reports/Exports · QA/UAT build · Production deployment · Basic handover documentation, Native Portal if needed



## Acceptance Focus

Role access · Validated member data · Event registration rules · Verified donation/receipt flow · Published content · Notification logging · Approved WhatsApp templates · Report reconciliation · AI edit/approval · AI permission boundaries



## UAT Scenarios

Login/OTP · Profile approval · Directory privacy · Event capacity/duplicates · Donation failures · WhatsApp variables · Bulk import · Role restrictions · AI outage · Mobile workflows



## Sign-off Discipline

Final UI + SOW become the baseline; material additions to fields, workflows, integrations, AI behavior or reports are assessed as change requests.

**Thank You**